

Letter to Distributors

3M™ DBI-SALA® 16 Foot Talon™ Self Retracting Lifeline

Only Affects Lot Codes 12092430 through 18062730

Stop Use & Recall Field Service Action IMMEDIATE ACTION REQUIRED



September 12th, 2018

Dear 3M Fall Protection Distributor:

3M Fall Protection is issuing the attached Stop Use and Recall Notice regarding the 3M™ DBI-SALA® 16 Ft. Talon™ Self Retracting Life Line. We have detected a small quantity of DBI-SALA 16 Ft. Talon™ Self Retracting Lifelines that are defective due to an assembly error. There have been no reports of fall-related injuries associated with this condition. However, **this assembly error would result in the unit not arresting a fall, which could result in serious injury or death. Your immediate action is required.**

To remedy this situation, 3M Fall Protection is launching a global Stop Use & Recall Field Service Action to inspect, and repair or replace all 16 Ft. Talon Self-Retracting Lifelines with lot codes 12092430 through 18062730 at no cost to end users.

Please note the affected model numbers and lot code range and mail, email or fax a copy of the attached Notice directly to your customers who have purchased the 3M™ DBI-SALA® 16 Ft. Talon™ Self Retracting Lifeline. (If you have not received the history report of our sales to you, please call us at 800-328-6146 (ext. 2012) or email 3MUSFPServiceAction@mmm.com). The Notice provides instructions for end users as well as contact information if they have any questions or concerns. Alternatively, if you provide us with a list of customers who have purchased affected 16 Ft. Talons from you, 3M Fall Protection will communicate directly with your customers to facilitate the inspection procedure.

Thank you in advance for your support and cooperation in reaching your customers with this information.

Please email any questions to: 3MUSFPServiceAction@mmm.com

Frank Courtemanche, Global Quality Manager